

All water and sewer users are bound by the water and sewer rules and regulations established by the Town of Needham. A copy is available upon request.

Unlawful or intentional injury to, tampering with, or otherwise causing the water meter from duly registering the quantity of water supplied through it, can result in a fine of one hundred dollars or imprisonment for one year, or both (M.G.L. Chapter 165 Section 11)

Rates and Charges

Residential & Other Accounts Billed Quarterly		Water	Irrigation	Sewer
Step	Consumption Range	Rate per HCF*	Rate per HCF*	Rate per HCF*
1	0 to 600 c.f.	\$2.50	\$4.85	\$7.70
2	600 to 2,700 c.f.	\$3.75	\$4.85	\$8.40
3	2,700 to 4,200 c.f.	\$4.00	\$4.85	\$8.95
4	over 4,400 c.f.	\$4.40	\$5.34	\$9.70
Basic Service Fee*		\$15.00		
Septage Waste Disposal Per 1,000 Gallons		\$85.00		

Accounts Billed Monthly		Water	Irrigation	Sewer
Step	Consumption Range	Rate per HCF*	Rate per HCF*	Rate per HCF*
1	0 to 200 c.f.	\$2.50	\$4.85	\$7.70
2	200 to 900 c.f.	\$3.75	\$4.85	\$8.40
3	900 to 1,400 c.f.	\$4.00	\$4.85	\$8.95
4	over 1,400 c.f.	\$4.40	\$5.34	\$9.70
Basic Service Fee*		\$5.00		
Septage Waste Disposal Per 1,000 Gallons		\$85.00		

* The rate per hundred cubic feet (HCF) is the charge for water use and sewer discharge during the billing period. The basic service fee represents the costs of providing services such as metering, billing, account maintenance, and assistance programs. These are fixed costs and are not affected by the actual amount of water used. The calculation for computing cubic feet of water to approximate gallons is 1 cubic foot of water = 7.48 gallons; 100 cubic feet of water = 748 gallons.

Bills are due and payable within 30 days of the billing date. If not paid by the due date, interest at the annual rate of 14% will accrued until full payment is received. Unpaid bills are also subject to additional penalties, fees and charges. For more information go to www.needhamma.gov/watersewer.

For Questions About →	Water Consumption and Billing	Payments and Payment History
Please Call→	781-455-7550 (Toll-free 1-800-345-3333)	781-455-7500 Option 1, Option 2 (Toll-free 1-800-345-3333)